

Minutes of the 118th South Eastern Local Commissioning Group Public Meeting held at 2.00pm on Thursday 3rd May 2022 via Zoom/ Lisburn Primary and Community Care Centre, Lagan Valley

PRESENT in person:

Cllr Richard Smart (Chair)	-	Local Government
Cllr Alex Swan	-	Local Government
Cllr Terry Andrews	-	Local Government
Ms Heather McFarlane	-	Public Health Agency
Mr Nicholas McCrickard	-	Community/Voluntary
Ms Kate Fleck	-	Community/Voluntary
Dr Jonathan Howe	-	General Practitioner
Ms Jane McMillan	-	Strategic Planning and Performance Group
Ms Deirdre Cunningham	-	Public Health Agency

IN ATTENDANCE in person:

Mr Paul Turley	-	South Eastern Commissioning Lead
Ms Emma Davison	-	South Eastern Commissioning LCG
Ms Sian Campbell	-	Commissioning Officer, South Eastern LCG
Mr Brendan O'Hara	-	Senior Planning & Commissioning Manager, South Eastern LCG

IN ATTENDANCE via Zoom:

Paul Kelly	-	Corporate Services, Communications Officer
Sharon Heffron	-	Corporate Services, Corporate Business Officer

1.	<p><u>APOLOGIES:</u></p> <p>Apologies for absence were received from Frances Dowds, Dr James McGlew, Dr Peter Ryan, Dr Michael Johnson, Siobhan Donald and Cllr Jenny Palmer</p>	
2.	<p><u>Chair's Welcome and Opening Remarks</u></p> <p>The Chair, Councillor Richard Smart, welcomed everyone to the 118th public meeting of the South Eastern Local Commissioning Group which took place in Lisburn Primary and Community Care Centre, Lagan Valley Hospital and open virtually via Zoom link to members of the public.</p>	

3.	<p><u>Chairman’s Business</u></p> <p><u>Declaration of Conflict of Interest</u></p> <p>Members confirmed that they had no conflicts of interest in respect of any of the items on the agenda, as listed and should any interests arise during discussion, they would be declared accordingly.</p> <p><u>Correspondence</u></p> <ul style="list-style-type: none"> • No correspondence for this month’s meeting <p><u>Engagements</u></p> <ul style="list-style-type: none"> • The Chair advised the members of his attendance at a presentation on the modernisation of Out of Hours (OOH) Service and Urgent Care hosted by Dr Sloan Harper. He commented on this impressive body of work and offered to share the presentation with members. 	ACTION: R Smart
4.	<p><u>Minutes of the Previous Meeting Held on 7th April 2022</u></p> <ul style="list-style-type: none"> • The minutes of the previous meeting were discussed with one amendment. No matters arising or action points discussed 	
5.	<p><u>Consultation on the Review of Urgent and Emergency Care Services in Northern Ireland</u></p> <ul style="list-style-type: none"> • Mr Turley updated the members on the recent publication of the consultation on the ‘Review of Urgent and Emergency Care Services in Northern Ireland’ by positively highlighting its co-production included input from a range of key stakeholders and agencies. This review has been in development since 2018 but with a necessary pause in the work as a result of the pandemic. • The consultation report included reference to initiatives currently in progress e.g. “No More Silos”. This is a strategic action plan for an integrated urgent and emergency care system that operates across professional and administrative boundaries in primary, secondary, intermediate and social care. • The review included 3 strategic priority areas with 15 recommendations. Mr Turley highlighted priorities under the headings:- <ul style="list-style-type: none"> (1) Creating an integrated urgent and emergency care service (2) Capacity, Co-ordination and Performance (3) Intermediate Care, a Regionalised Approach 	

- Members discussed the consultation report, including the “Phone First” model. There was unanimous agreement of the need for a consistent regional model across Northern Ireland, with a recognised 3 digit contact number.
- Members discussed Out of Hours (OOH) centres with Mr Turley highlighting the current rostering pressure of OOH, especially at weekends and on bank holidays. One member indicated that the OOH GP salary rate has not increased since 2009, which may affect this service.
- Ms Kate Fleck asked about the role of Community Pharmacy. This is the light of the key involvement they played within the Vaccination Programme. Ms Fleck also noted that within Health and Social Care there is a recognised need for posts in Community Pharmacy and spoke on the rate of almost double in the Republic of Ireland where there has been a noticeable movement for a better rate of pay.
- Ms Heather McFarlane raised the issue of workforce pressures and how this will be a major influencer on the plans and their implementation.
- Mr Turley agreed that a process of “benchmarking” has taken place and continues to form part of the planning e.g. looking at how many patients attend the various departments and matching resources/staff to reflect the need. He said waiting times in some smaller Emergency Departments can be out of proportion and higher than the Northern Ireland average. This was, in the main, due to staffing issues. The challenge for the review is how to address these workforce concerns and others, with a regional perspective.
- Mr Turley noted the positive news was the inclusion of NIAS as an integral part of the plan, and its critical role within unscheduled care.
- Deirdre Cunningham commented on the Equality Impact Assessment (EQIA) issued as part of the plan and added that this was a great piece of work. It was added that full implementation of the recommendations are key, and that the effort put into devising the plan must be backed up by the investment needed to ensure the plan is implemented in full. Ms Cunningham gave an update on the work of the Integrated Care Project at the DoH, hopefully to finish this summer.
- Mr Turley added that the closing date for this consultation is 15 June 2022, and that it was crucial to have views from

	<p>communities in the consultation process.</p> <ul style="list-style-type: none"> • The Chair discussed the positive move forward under Strategic Priority 3, the development of a clear pathway for Intermediate Care. There was also a call for clarity around charges for families where people are being discharged to nursing home care. • Members agreed with the Chair and asked for an urgent look at family costs, highlighting the cap that exists in Scotland, and called for a review of this in Northern Ireland. • The Chair summed up by stating this was a positive move forward with clear pathways. 	
<p>6.</p>	<p><u>Report by Commissioning Lead</u></p> <ul style="list-style-type: none"> • Mr Turley spoke on the tour of the Primary and Community Care Centre and the opportunity for members to look around the new centre highlighting the building as an enabler of better health. • Colleagues from Open House and Integrated Care Partnerships joined the morning workshop with discussion on ethnic minorities and the inequalities work around Lisburn. • Mr Turley talked of the importance of this work in the context of the new Integrated Care System (ICS) with implementation proceeding. It was noted that recruitment was underway for an ICS Senior Planning Manager within each current LCG area to support development of the structures under the new ICS. • Comment on the services under review Diabetes/Cancer strategy. ICP colleagues shared Diabetes report at last meeting. • Consultation on The Reform of Adult Social Care, closing date 1 July 22. Mr Turley asked Ms McMillan to run through at next meeting. • Update on the Lagan Valley ED. 92% satisfaction rate on the general service in the ED and phone triage arrangement also showing a high acceptance rate. • Lagan Valley Hospital – Midwife Led Unit Review - Mr Turley and Ms Bride Harkin, Strategic Planning and Performance Group, DOH, are part of a Rapid Review team along with PHA colleagues. The aim of this Rapid Review is to make an 	<p>ACTION: J McMillan</p>

	<p>assessment of the safety and quality of birthing services in Lagan Valley Hospital and to recommend any further immediate or long term actions.</p> <ul style="list-style-type: none"> • Dementia Services – it was noted that there had been a business case developed for the region but funding had not been identified. However, there is now an opportunity to test a primary care led dementia service prototype in the Lisburn locality. It was noted that the number of referrals from primary care and consequently the number waiting over 9 weeks for assessment is much higher in the South Eastern area than elsewhere in the region. • Nicholas McCrickard discussed the positive experience of his recent attendance at the 1st meeting of the Integrated Care System Communications and Engagement workstream meeting. This meeting provided a positive overview of the planned involvement, including with community planning, and development of a communications plan. Meetings planned monthly going forward. • Discussion on Children & Young People Workshop – 25 May Workshop cancelled – the importance of having a strategy and planning for the next 5 years was highlighted. 	
7.	<p><u>Questions / Discussion with the public on local health issues</u></p> <p>No member of public in attendance</p>	
8.	<p><u>Any Other Business</u></p> <p>No other business</p>	
9.	<p><u>Date of Next Meeting</u></p> <p>The next meeting will take place on: Thursday 9th June 2022, Sketrick House – Ards Business Hub</p>	

SIGNED: _____

DATE: _____